

Support Notice

Microsoft® Windows 8/Internet Explorer 10

May 2013

If you are using Windows 7, you can uninstall Internet Explorer 10 from the Control Panel (Control Panel > Programs > Programs and Features > Installed Updates) which will revert to IE 9.

To prevent IE10 from installing automatically again, check for Updates in Control Panel > Windows Updates and disable the IE10 update (right-click "Internet Explorer 10 for Windows" > Hide Update).

After extensive testing of the ComVida suite of applications on Windows 8 and Internet Explorer 10, we have made the following determinations.

1. ComVida Employee Management System (EMS) 4.0.3.8/4.1.0.10

EMS 4.0.3.8 and EMS 4.1.0.10 are not supported on Internet Explorer 10. Unfortunately, Internet Explorer 10 is bundled with Windows 8 and cannot be replaced with Internet Explorer 9. If you are using either version of EMS please do not upgrade to Windows 8.

2. ComVida Employee Management System (EMS) 4.2

EMS 4.2 will be supported on Internet Explorer 10. This version of EMS is currently under development and we anticipate beta starting in late April 2013. General Release is targeted for early Summer2013.

3. ComVida Financial Management System (FMS) 4.0.3

ComVida FMS is supported on Windows 8 (32-bit) in Desktop mode. It is a Windows-based application and therefore is not affected by Internet Explorer 10.

4. ComVida Payroll (PR) 2.5.18.1

ComVida Payroll is supported on Windows 8 (32-bit) in Desktop mode. It is a Windows-based application and therefore is not affected by Internet Explorer 10.

5. ComVida Resident Management System (RMS) 1.2c

ComVida RMS is supported on Windows 8 (32-bit) in Desktop mode. It is a Windows-based application and therefore is not affected by Internet Explorer 10.

We will continue to monitor and test the applications as Service Packs, etc are released and will provide additional information as it becomes available.

Disclaimer: This information is provided for your convenience, if you have any further questions or if you would like to participate in the EMS beta program, please contact Helpdesk at helpdesk@comvida.com.