



## *The View from Lori's desk...*

A look back and a look ahead  
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And just like that, it's Trick-or-Treating time once again! So, let's see... global pandemic... full moon... Saturday night... Extra hour on the clock? Hmm, I think I'll spend Halloween at home...eating fun-sized candy and watching spooky movies!

So, I thought I'd share a few tricks and treats in this Halloween edition... Let's start with CVC51, 5.1.13, shall we? It's a treat and is well underway! Based on feedback from several sites, we're adding:

- Conditional shift change management with ownership tracking for handling leave vacancies and temporary staffing adjustments
- A simple Follow Up messaging option for notifying employees (based on their response) that they were not awarded a shift
- Additional 'short codes' to streamline text messages and potentially reduce costs
- A new HR tool to simplify payroll data retrieval
- Tons of fixes and smaller enhancements



As an added treat, we are now in the midst of releasing FMS 4.1.0.5. Early adopter testing has gone really well, so be sure to read through the What's New document included in the release announcement – there's something for just about everyone!

**There is magic in the night when pumpkins glow by candlelight.**  
- Unknown

Meanwhile, the Helpdesk team has some magical tricks up their collective sleeves. Their course offerings this year are filling up fast, so be sure to book your must-haves soon.

Speaking of tricks, did you know that in CVC51...

- The Quick Send option is a quick and easy way to notify qualified staff of vacancies (SS Setting | ShiftsTBFFNotificationQuickSend)?
- Employees can review Departmental assignments based on their Assignment Rules through the Department Monthly page in Self Serve (SS Settings | PersDeptMontlyByAssnRules)?
- Background Jobs are a great way to trigger alerts for anniversaries, pending deadlines, expiring skill sets and seniority levels?

We look forward to hearing from you, your feedback is always welcome!

*This view includes some timely candy confessions.*